

October 21, 2020

**BY ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities  
During the COVID-19 Emergency  
Response to PUC's Weekly Data Request**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,



Raquel J. Webster

Enclosure

cc: Docket 5022 Service List  
Jon Hagopian, Esq.  
John Bell, Division  
Linda George, Division

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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - Arrears 30 Days - 60 Days
  - Arrears 60 Days – 90 Days
  - Arrears 90 Days >
  
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - Residential
  - Residential Low-Income
  - Small Commercial and Industrial (“C&I”)
  - Medium C&I
  - Large C&I
  
- Historic Comparisons -12 Months’ Historic Data
  - Variance in dollars
  - Variance percentage

Response:

Per the PUC’s request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

ELECTRIC

Company: Narragansett Electric Company (Electric Business)
Tab: ELLECTRIC
Date: 10/17/2020

Table with columns for months (Mar-Oct) and years (2019, 2020, 2019/2020 Variance). Rows include categories like # of Customers, Residential, Low Income Residential, Small C&I, Medium C&I, Large C&I, Total, # of Customers w/ Arrears, Arrears 30-60, Arrears 60-90, # of Total Arrears, Total Sales kWh or Therms, Total Revenue \$, Supplier Receivables Purchased, Difference Between Billed and Received Revenue, Customers on Arreage Mgmt/Forfeiture Plans, and Customers Disconnected for Non-Payment.



Company: Narragansett Electric Company (Electric Business)
Tab: GAS
Date: 10/17/2020

Table with columns for months (Mar-Oct) and years (2019, 2020, 2019/2020 Variance). Rows include categories like # of Customers, Residential, Low Income Residential, Small C&I, Medium C&I, Large C&I, Total, and various financial metrics like Total Revenue, Total Arrears, and Total Revenue Billed.

# GAS

	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	
Large C&I																																							
Total	27	76	52	172	79	163	193	98	11	6	6	34	21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Customers on Payment Plans																																							
Residential	4,874	5,617	6,511	6,784	6,925	6,911	5,277	5,519	4,699	4,496	4,229	4,478	4,671	3,358	2,929	3,220	3,412	2,884	2,910	3,026	-4.0%	-40.2%	-55.9%	-52.5%	-48.3%	-52.7%	-51.3%	-51.3%	(140)	(2,291)	(3,584)	(3,564)	(3,141)	(3,377)	(4,067)				
Low Income Residential	1,334	1,474	1,643	1,785	1,614	1,627	1,649	1,705	1,267	1,267	858	767	767	593	606	654	724	644	606	610	-42.5%	-59.8%	67.1%	-63.7%	-55.2%	-60.4%	-62.1%	(927)	(893)	(1,227)	(1,129)	(891)	(893)	(4,027)					
Small C&I	54	57	66	65	56	46	29	40	43	48	46	46	34	39	82	108	126	109	144	185	-37.0%	-31.6%	20.9%	-66.2%	-125.0%	137.0%	396.6%	(20)	(8)	14	43	70	63	115					
Medium C&I	10	11	11	15	18	20	20	15	14	16	19	14	13	12	21	23	33	37	44	47	30.0%	9.1%	90.9%	53.3%	83.3%	85.0%	120.0%	3	1	10	8	15	17	24					
Large C&I	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	100.0%	300.0%	0.0%	100.0%	600.0%	400.0%	0.0%	1	3	2	1	6	4	8					
Total	6,270	7,160	8,435	8,648	8,284	8,005	7,669	7,268	6,247	6,010	5,634	5,797	5,493	4,005	3,640	4,007	4,301	3,779	3,712	3,876	-12.4%	-44.1%	-56.8%	-53.7%	-48.1%	-52.8%	-51.6%	(777)	(3,155)	(4,795)	(4,641)	(3,983)	(4,226)	(3,957)					
Current A/R																																							
Residential	\$24,536,142	\$16,363,974	\$11,393,203	\$8,401,747	\$5,978,197	\$6,514,759	\$7,000,644	\$7,896,146	\$10,472,878	\$21,135,053	\$26,094,909	\$25,886,538	\$20,420,361	\$18,201,596	\$15,280,691	\$7,853,388	\$6,998,390	\$6,772,026	\$6,463,279	\$6,895,156	-16.8%	11.2%	34.1%	-6.5%	17.1%	3.9%	-7.7%	(\$4,115,780)	1,837,621	3,887,488	3,887,488	(548,359)	1,020,193	257,267	(537,365)				
Low Income Residential	\$3,493,717	\$1,573,701	\$967,014	\$575,532	\$373,305	\$399,484	\$443,889	\$565,131	\$927,007	\$1,486,557	\$1,961,164	\$1,312,359	\$1,109,048	\$1,009,276	\$801,553	\$424,558	\$365,336	\$342,016	\$385,246	\$361,330	-68.3%	-35.9%	17.1%	-26.2%	-2.1%	-14.4%	-13.2%	(\$2,384,668)	(\$64,425)	(165,461)	(150,974)	(7,969)	(57,468)	(58,643)					
Small C&I	\$3,663,163	\$2,244,719	\$1,325,301	\$857,290	\$648,863	\$685,467	\$697,801	\$806,951	\$1,814,799	\$3,097,714	\$3,727,656	\$3,747,473	\$2,882,196	\$2,416,192	\$1,614,758	\$799,257	\$684,502	\$708,602	\$654,284	\$790,187	-21.3%	7.6%	21.8%	6.8%	9.5%	3.4%	-6.2%	(\$780,967)	171,473	289,457	(58,033)	35,639	23,115	(13,517)					
Medium C&I	\$4,807,928	\$3,551,606	\$2,446,531	\$1,789,006	\$1,441,078	\$1,325,071	\$1,366,761	\$1,751,928	\$2,735,596	\$4,147,711	\$4,618,656	\$4,489,686	\$3,703,538	\$3,600,527	\$2,597,682	\$1,619,060	\$1,340,770	\$1,433,212	\$1,276,883	\$1,565,477	-24.5%	1.4%	6.7%	-9.5%	-7.7%	4.7%	-18.7%	(\$1,438,388)	48,911	251,149	(169,920)	(140,380)	108,642	(202,376)					
Large C&I	\$2,636,702	\$2,236,176	\$1,511,389	\$1,266,619	\$1,116,664	\$844,794	\$1,203,257	\$1,237,119	\$1,955,937	\$3,162,994	\$3,251,478	\$2,631,929	\$2,559,201	\$3,418,985	\$2,162,061	\$1,924,961	\$936,291	\$1,624,485	\$1,470,047	\$2,218,195	-2.9%	52.9%	41.2%	40.9%	-38.1%	92.3%	22.2%	(\$77,501)	1,182,802	630,673	558,243	(172,310)	779,749	266,680					
Total	\$9,237,650	\$25,970,176	\$17,663,440	\$12,990,192	\$9,958,107	\$9,769,034	\$10,915,452	\$12,262,875	\$21,916,116	\$33,054,371	\$39,653,862	\$38,067,987	\$30,674,345	\$28,646,574	\$22,456,745	\$12,621,260	\$10,317,292	\$10,880,339	\$10,249,739	\$11,785,345	-21.8%	10.3%	27.4%	-2.8%	3.6%	11.4%	-6.1%	(\$8,663,805)	\$2,676,399	\$4,793,305	(\$468,943)	\$359,183	\$1,111,305	(\$465,713)					
Collection Effectiveness																																							
Residential	62.1%	57.1%	49.2%	45.6%	40.4%	41.2%	48.2%	42.6%	61.9%	65.0%	56.3%	58.0%	48.1%	46.5%	38.9%	34.4%	27.2%	26.2%	16.9%	-22.6%	-18.7%	-20.9%	-24.7%	-32.8%	-36.3%	-14.0%	-10.7%	-10.3%	-11.3%	-13.3%	-15.0%								
Low Income Residential	28.0%	25.2%	19.2%	9.7%	9.0%	10.7%	8.7%	17.1%	13.8%	15.4%	9.7%	4.6%	13.8%	8.0%	10.9%	8.6%	39.0%	-67.5%	-76.1%	-17.5%	21.7%	-14.2%	-9.9%	-20.2%	-14.6%	-1.7%	2.0%												
Small C&I	78.7%	76.6%	73.9%	70.9%	68.1%	67.7%	72.5%	77.6%	84.3%	81.7%	78.7%	73.7%	56.5%	64.5%	54.2%	49.3%	43.8%	49.4%	38.1%	-28.2%	-15.8%	-26.6%	-30.5%	-35.7%	-27.0%	-22.1%	-12.1%	-19.6%	-21.6%	-24.3%	-18.3%								
Medium C&I	78.1%	80.0%	78.1%	71.9%	71.4%	68.3%	72.0%	67.9%	76.6%	83.4%	79.5%	78.0%	61.1%	71.2%	64.3%	69.5%	61.1%	69.7%	47.5%	-23.6%	-8.8%	-16.2%	-3.4%	-14.3%	2.1%	-18.9%	-6.9%	-12.5%	-2.4%	-10.2%	-1.4%								
Large C&I	82.4%	83.6%	89.2%	81.2%	87.0%	77.0%	86.6%	84.0%	85.3%	85.2%	78.3%	61.4%	84.0%	84.0%	73.2%	61.3%	64.9%	68.8%	61.0%	-25.4%	0.6%	-17.9%	-24.4%	-25.4%	-10.7%	-21.0%	0.5%	-16.0%	-19.8%	-22.1%	-8.2%								
Total	61.8%	58.0%	52.7%	47.3%	43.6%	41.6%	48.7%	44.4%	61.0%	64.6%	60.0%	58.8%	47.1%	50.1%	41.0%	36.8%	30.3%	31.9%	21.0%	-23.8%	-13.6%	-22.1%	-22.0%	-30.5%	-23.3%	-14.7%	-7.9%	-11.7%	-10.4%	-13.3%	-9.7%								

Footnotes (if necessary)  
 (1) Summed on billing month rather than calendar month.  
 (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.



Company: Narragansett Electric Company (Electric Business)
Tab: COMBINED
Date: 10/17/2020

Main data table with columns for months (Mar-Oct) for 2019 and 2020, and 2019/2020 Variance (Percent Change) and Amount Change. Rows include categories like # of Customers, # of Customers w/ Arrears, # of Customers on Arrears 30-60, # of Customers on Arrears 60-90, # of Customers on Arrears 90+, Total Arrears, Total Revenue, Total Revenue \$, Supplier Receivables Purchased, Total Revenue Billed \$, Revenue (Payments) Received, Revenue (Payments) Received, Customers on Arrears Mgmt/Forfeiture Plans (AMP), and Customers Disconnected for Non-Payment.

